

|            |  |                         |                                 |             |          |
|------------|--|-------------------------|---------------------------------|-------------|----------|
| <b>KHB</b> | <b>Kumpulan Kretam Holdings Berhad</b> | <b>No. Dokumen</b>      | <b>KHB-HR-P05</b>               |             |          |
|            |  | <b>No. Pindaan</b>      | <b>2</b>                        |             |          |
|            | <b>Prosedur Aduan &amp; Rungutan</b>   | <b>No. Mukasurat</b>    | <b>7</b>                        | <b>dari</b> | <b>7</b> |
|            |  | <b>Tarikh Kuatkuasa</b> | <b>1<sup>hb</sup> Ogos 2018</b> |             |          |

### Carta Aliran

